

Temporary residents FAQs

What [visa subclasses](#) do the Department of Education International (DEi) support as part of the Temporary Residents program?

- Dependants of international students
- Bridging visa holders
- Visitor visa holders

What should a Queensland state school do when a family with a child who holds a temporary visa wants to enrol their child at the school?

The school should contact DEi on 1800 943 122 and request clearance to enrol the child. DEi will determine if the child's visa subclass requires the student to be registered with DEi.

If the child needs to register with DEi, the school should refer the family to <https://eqi.com.au/study-options/temporary-residents> for further information and advise them to contact DEi at Temporaryresidents@qed.qld.gov.au.

My child and I both have a bridging visa. What information do I need to provide to DEi while we wait for our new visa to be granted?

You will need to provide DEi evidence of the visa you and your child held prior to the bridging visa, as well as any correspondence and/or evidence of the new visa you have applied for.

If my child holds a visitor visa, can they attend a Queensland state school?

Yes. Study is not a mandated requirement of a visitor visa and school attendance is a choice. You must submit an [application form](#) and fees apply. Fees for the duration of the enrolment are paid in advance.

For visitor visa students, it is up to the school principal to determine if they are able to accept your child.

What enrolment restrictions apply to holders of visitor visas?

Students on visitor visas can enrol in school for a minimum of two weeks and up to three months, which is the maximum study time condition of the visa. They cannot exceed the maximum study period.

How do I apply for my child to attend a Queensland state school?

Parent/legal custodians must complete and submit a [Temporary residents application form for authority to enrol](#). The following documents must be attached for the application to proceed:

1. A copy of the student's passport title page
2. A copy of the student's birth certificate
3. A copy of the parent/legal custodian's passport title page
4. Parent's Confirmation of Enrolment/s form (if the parent is studying in Queensland)
5. The Visa Grant Notification letter (if available)
6. A Queensland state school acceptance letter/email (for visitor visa enrolments **only**)

Please note:

- Documents that are not in English need to be translated into English by a certified translator.



- Students who will not be living with their parent/legal custodian must complete section 3 of the application form with the details of their responsible nominee.

What fees apply to temporary residents enrolments?

The fees are calculated depending on the visa type. Information about temporary resident fees can be found at [Temporary Residents Admissions fees](#).

Does DEi offer fee exemptions to dependants of student visa holders?

Yes. Fee exemptions are available to certain categories of school-aged dependants of student visa holders. For more details, please visit the Department of Education's [Fee exemptions policy](#).

What happens after my application is submitted and assessed by DEi?

After you submit your completed application with all the required information, the application will be assessed and DEi will issue an initial invoice for application and tuition fees.

Once payment has been received, DEi will issue a receipt and an Authority to Enrol letter/email. This letter/email should be presented to your chosen Queensland state school.

You may also need to use the Authority to Enrol letter/email as part of your visa application.

How do I know which school to enrol my child in?

After receiving an Authority to Enrol letter/email, it is the responsibility of the parent to confirm with the relevant Queensland state school if there is a place for the student holding a temporary visa. Some schools have a [school enrolment management plan](#) which limits enrolments to a specific area.

You must present the DEi Authority to Enrol letter/email to the school when requesting enrolment.

You can approach any [Queensland state school](#) directly. Families may choose to wait until they arrive and find accommodation before deciding on a school.

The school should be easily accessible from where you live. Once you have a placement at a Queensland state school, you will need to request a school acceptance email/form from the school principal to confirm the enrolment of your child. This information must be forwarded to DEi at Temporaryresidents@ged.qld.gov.au.

My child does not speak English very well. Is there support available for my child at school?

When your child first starts at school, their English language ability will be assessed. If it is required, in-school or in-class support from a specialist English as an Additional Language or Dialect teacher and/or support staff will be arranged by the school.

My university course is now complete and I am applying for another visa. My child was exempt from fees during my study program. Will the fee exemption continue under the new visa?

No. The fee exemption ends when your student visa expires. If you have been granted a bridging visa while waiting for the new visa, fees will apply to this enrolment period.

I am a dependant on my parent's student visa (500) and will turn 18 years old before the visa expires. What do I need to do to continue studying at school?

The Department of Home Affairs recognises you as a dependant until you turn 18. If you want to continue studying in a Queensland state school, your family will need to apply for your own student visa (www.immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/student-500).

I am the parent of a temporary resident student. I am applying for a spouse visa and my child and I are intending to stay in Australia. The child's step-parent is an Australian citizen. How can I claim parental linkage for my child?

Your partner can apply to DEi directly for the assessment of their parental responsibility over the child and, if eligible, your child's enrolment may be exempt from the international student fees under the *Education (General Provisions) Act 2006* (Qld).

Please refer to the [Temporary Residents Admissions policy](#) on the Department of Education's website. The policy links to the [Guidelines for assessing parental linkage between a child and an Australian Citizen or Permanent Resident](#). You will need to ensure that you can provide the evidence required outlined in the guidelines and if you believe that your circumstances meet them, please submit the [Temporary residents application form for authority to enrol](#), the [Guidelines checklist](#) (accessed from the guidelines) and [Statutory Declaration](#) (accessed from the guidelines) with your application. There is a fee to assess your parental linkage application.

I would like to make a complaint because my application for parental linkage was refused, even though I believe that I meet the guidelines.

The letter regarding your application is issued by the Manager, International Student Programs, and outlines why the application was declined. If you don't agree with the decision you can make a complaint under the Department of Education's [Customer Complaints Management Framework](#).

What should I do if I am experiencing financial difficulty and cannot pay the tuition fees?

Temporary resident visa holders who are already enrolled in a Queensland state school and are experiencing financial hardship, should notify DEi in writing at DEI.DebtManagement@ged.qld.gov.au. Financial hardship applications are assessed individually depending on your circumstances.

When my family returns home, my child's school reports are required to be validated. How do I access this service?

On completion of studies in a Queensland state school and before you return to your home country, applicants can request their school reports to be validated by DEi. Please refer to the [Recognition of Queensland school reports fact sheet](#) for further details.

Important documents:

- Temporary residents application process: www.eqj.com.au/Documents/tra-application-process.pdf
- Application form: www.eqj.com.au/documents/tra-application-form.pdf
- Fees: www.eqj.com.au/Documents/tra-fees.pdf
- Terms and conditions: www.ppr.ged.qld.gov.au/attachment/tra-terms-and-conditions.pdf
- Application for a refund form: www.ppr.ged.qld.gov.au/attachment/tra-refund-form.pdf



- Temporary residents admissions fee waiver procedure:
www.ppr.qed.qld.gov.au/attachment/temporary-residents-admissions-fee-waiver-procedure.pdf

Contact details

Telephone (within Australia): 1800 943 122

Telephone (outside Australia): +61 7 3513 6983

Email: Temporaryresidents@qed.qld.gov.au

Website: eqi.com.au/study-options/temporary-residents

