

FAQs FOR HOMESTAY PROVIDERS DURING COVID-19

Updated 3 August 2021

Can the student remain in my homestay residence when my school moves to remote learning?

As long as you can provide adequate supervision (taking into consideration the students age and maturity), students will be able to access online learning under the same guidelines as local domestic students. Remote learning is considered a suitable option for all students.

A dedicated website is now available to support all students learning from home in the event of a lengthy school closure or an extended student absence. Parent information including curriculum resources are available on the website of the [Department of Education](#).

Can the student participate in a non-routine travel activity on weekends or while learning from home?

No. Students must follow the Australian government advice and regulations that have been put in place to prevent the spread of COVID-19. This includes keeping outings and interactions with other people to a minimum. Students should only leave their homes to participate in essential activities such as a medical appointment or essential shopping. EQI will not approve of any activity that does not meet current [State Government](#) guidelines.

What if I am considered an essential worker or vulnerable person can my host student attend school?

Yes. Students can attend school if teaching is not available from your residence or if you are unable to provide adequate supervision (taking into consideration the students age and maturity).

How will remote learning impact the student's attendance record?

Schools will not be recording student attendance and every staff member will be allocated a group of students to connect with each day and record the attendance/absent status.


It is important that students remain in contact with their school every day to ensure their attendance is recorded and they meet minimum attendance as outlined in the [EQI standard terms and conditions](#).

Will online delivery of students' school-work impact my study/course progression or could it be considered a reason for a refund?

Overseas students are expected to participate in any online learning activities provided by their school. Remote delivery during COVID-19 is considered a suitable alternative to maintain teaching and learning in the event of an extended school closure or self-isolation. An online format *will not* be considered a reason for a refund or reduction of tuition fees.

Homestay providers are required to provide study facilities to their student that include a desk, a chair and enough lighting to complete their school work. If there are any concerns about completing your studies via online delivery, please direct them to your school as soon as possible.

What will the students Overseas Health Cover (OSHC) provider cover if the student contracts COVID-19?



The students OSHC provider should be contacted immediately to find out what they are covered for. This will depend on the provider's policies and student level of cover. For students whose OSHC provider is Allianz Global Assistance, you can find important [information for customers about COVID-19 here](#).