

Frequently Asked Questions

Education Queensland International

Virtual High School Preparation from 13 July 2020 (as at 12 June 2020)

Q1: Why is the EQI High School Preparation (HSP) being delivered virtually?

A: Because of travel restrictions currently in place due to COVID-19, EQI is offering students the opportunity to commence their HSP studies from Term 3, 2020 whilst remaining in their home country.

Q2: Which virtual program will students use?

A: The required software for the HSP virtual delivery will be a web browser, Microsoft Teams and Microsoft Office Suite (PDF, Word, Excel, PowerPoint) installed into each student's computer with a high speed internet connection. This is free for students once enrolled into a Queensland school through their MIS account @eq.edu.au.

Q3: Can a student transfer from another HSP provider to EQI?

A: For students currently undertaking virtual HSP through another education provider who want to transfer to the EQI virtual HSP, please contact the [ISP Operations team](#) to discuss this further.

Q4: Is there technical support available to students?

A: The Microsoft Office Suite offers technical support in the student's language when students are studying in their home country.



Q5: How much will the Virtual HSP cost?

A: \$396 per week (as at 12 June 2020).

Q6: Are there any savings for the virtual alternative?

A: The savings will be more than \$400 a week due to not requiring the 20 weeks of accommodation, transport and living costs. This is a considerable saving for families given the current situation.

Q7: What is the virtual class structure and class size?

A: Students will undertake a pre-course test to determine the class best suited to their learning needs. This test will be conducted on the first day of the program. Based on their results, students will be allocated to either the beginner or intermediate class.

EQI will offer up to 3 classes at beginner level and up to 3 classes at intermediate level.

EQI will allocate a maximum of 12 students per class which is smaller than the 18 in the HSP classes in Queensland and will ensure an even greater level of support and quality learning experience.

Q8: How many hours of class time is expected for the virtual HSP?

A: There will be 20 hours of virtual face-to-face teaching per week and 5 hours of tutorials per week.

Students will undertake five subjects

- English
- Mathematics
- Science
- Humanities and Social Studies (HASS)
- Integrated Skills

Contact your EQI Regional Manager
direct for further information or email:

HSP.Online@qed.qld.gov.au

CRICOS Course Code: 087993A

They will develop a range of skills to support their adjustment and academic performance in mainstream studies in their destination school.

Homework and assessment preparation will also be allocated to students.

A sample timetable -

	Times	Monday	Tuesday	Wednesday	Thursday	Friday
Lesson 1	10:00am – 10:55am	Maths	Literature	Integrated skills	Social science	Integrated skills
Lesson 2	11:00am – 11:55am	Science	Integrated skills	Science	Integrated skills	Integrated skills
12:00pm – 12:50pm		First Break				
Lesson 3	1:00pm – 1:55pm	Integrated skills	Maths	Literature	Literature	Maths
Lesson 4	1:55pm – 2:45pm	Social science	Integrated skills	Integrated skills	Science	Social science
2:45pm – 3:15pm		Second break				
Lesson 5	3:15pm – 4:00pm	Independent study and virtual tutoring (academic writing and maths)				

Q9: How do students/parents receive their homework?

A: Student will receive weekly assignments through Microsoft Teams including the instructions for their day-to-day activities and homework. Email notifications are automated to notify the student as new items are added. In addition, Homework will be introduced and described at the end of the day by the teacher. For example, There are a minimum of five assignments a week (one per subject) each assignment is broken down into three lessons and homework.

Q10: How often will parents receive progress reports?

A: Parents will receive a progress report once per term. Parents will be invited to join specific sessions with their child’s HSP teacher throughout the term where they will be provided with feedback on their child’s progress. Translation facilities will be available if required.

Q11: How is attendance recorded?

A: Students will be monitored every day by teachers and a roll call taken just the same as the normal schools procedure. Attendance requirements will be the same that the current HSP Program and a student's inability to attend could affect their future enrolment.

Q12: Are there assessments?

A: Yes, regular assessments will be submitted by students. This is same number of assessments that a student would receive in the face to face learning at a HSP centre. Both virtual platforms Education Perfect and Microsoft Teams allow students to submit assessments in a timely manner and view course progress board for the results. Individual student course progress will be monitored using the Grades function of Microsoft Teams.

Q13: When travel restrictions are lifted and the borders are open, do the students get fast tracked to the normal HSP classes (do they need to pay extra)?

A: Yes, students will progress to face-to-face classes upon arrival. The fees will be calculated accordingly. Any credit will be retained for payment of the subsequent terms. Any outstanding fees will be invoiced for payment prior to the student's arrival.

Q14: What are the main benefits for doing the virtual HSP program?

A: Start virtual today and progress to your destination school sooner. Participation now means that students will graduate from HSP sooner

and remain on track for their preferred year level entry. Those that delay their entry also delay their entry point at the destination school.

Virtual face-to-face teaching is delivered and supported by current HSP teachers (qualified high school teachers) who are employed by our schools. EQI is preparing you from your home offshore to the point where you can confidently start an enrolment at school.

Student engagement is maximised: face-to-face virtual teaching, interactive lessons, diversification of learning activities including writing, and non-computer based activities. Students flourish in a dynamic virtual teaching environment.

Student wellbeing is at the core of the program: EQI adapted the delivery of the HSP course taking into consideration the latest advice on student wellbeing in a home learning environment. Students will be part of a balanced program including physical activities, breaks and relaxation time in order to maximise learning efficiency.

Engaging parents' sessions will be available in each term - virtual information sessions including interpreter(s) to be able to communicate, ask question and get answers directly from teachers.

Q15: Can students record the lessons to playback?

A: All lesson plans are available with immersive text which means the lesson can be read out for the student. Some of the lessons will be pre-recorded for student playback which will be very beneficial and advantageous.

Q16: Can students just continue with virtual HSP regardless of travel bans being lifted and then go to their mainstream high school?

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CRICOS Course Code: 087993A

A: Yes, students can continue to complete their virtual HSP offshore prior to arrival to their mainstream high school.

Education Queensland International (EQI) will deliver the High School Preparation (CRICOS Course Code: 087993A) course virtual from Monday 13 July 2020.

Q17: What other support is available to students?

Students will have the option to contact EQI direct regarding issues with their enrolment. They will also be able to access the support of an International Student Coordinator and Guidance Officer if required.

Q18: What happens if a student wishes to withdraw after commencing virtual HSP?

A: The standard EQI Terms and Conditions and refund policy will apply.
<https://eqi.com.au/apply-now/terms-and-conditions>

Q19: Is the virtual HSP available to all EQI ISP students with a Confirmation of Enrolment (CoE) and letter of offer?

A: The EQI virtual HSP is only available to students who are offshore. It is not available to students already in Queensland.

A: Due to time zone constraints and the live delivery of classes in the virtual environment, this course is only available to students who are living in areas which are no more than three hours ahead or behind Brisbane time.

Q20: What happens if a student does not wish to enrol in the virtual HSP course?

A: Students who do not wish to undertake the EQI HSP virtual can defer their enrolment to a future commencement date.

Q21: Will EQI offer a pre-course tutorial or orientation session?

For students who decide to enrol in the EQI HSP virtual, a comprehensive orientation module will be conducted by the same teachers who will deliver the HSP classes. There will also be reminders built into the system to assist students with the processes and requirements for their learning.

Queensland Department of Education trading as Education Queensland International)

CRICOS Provider Code: 00608A